



# IT PROCESS MANAGEMENT

In the IT Process Management Specialty, we optimize the operative processes of organizations, through the gap analysis, innovation, adoption of models, best practices and quality reference frameworks recognized in the international industry.

IT Commitment Unlimited

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[www.praxisglobe.com](http://www.praxisglobe.com)

[procesos.ti@praxisglobe.com](mailto:procesos.ti@praxisglobe.com)

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# IT PROCESS MANAGEMENT

## AVOID STAGNATION DUE TO THE LACK OF COMPETITIVENESS AND INNOVATION

In some cases, organizations do not succeed in their business objectives. Factors such as the increasing competition, the customer demands and technological innovation have an effect on the expenses increase, the low operating efficiency, the non-compliance with the requirements or an ineffective strategy to quickly adapt to the rhythm of the competition or the industry. The above mentioned is the result of the disorganization provoked by the lack of processes, methodologies and strategies that could reinforce the daily activities of the organization.

## CUSTOM-MADE SOLUTIONS THAT MAKE A DIFFERENCE

At PRAXIS, an Information Technologies leading company, we have offered comprehensive and customized solutions for more than 20 years. Through the IT Process Management specialty, through a gap analysis, improvement, innovation, adoption of models, standards, best practices and quality reference frameworks, we optimize the operational processes of organizations and / or of IT areas with a rapid application strategy.

## FEATURES

Through the IT Process Management, we guarantee a day-to-day development and evolution of the people who operate Information Technologies, generating and implementing:

- Audits to processes and IT systems attached to the best practices.
- Practices that offer estimation, planning, monitoring and project follow-up. Processes that support the maturity level or desired capacity.
- Schemes that allow the organization their own management of suppliers.
- Agile, innovative and easy-to-adopt model processes, according to the characteristics and nature of the organization.
- Interactive values to identify risks at an early stage and get feedback from users.
- Audit processes with adherence to policies, processes and practices, as well as their continuous improvement.
- New policies, processes, criteria for knowledge management and configuration.

## REFERENCE FRAMEWORKS

CMMI® (DEV, SVC, ACQ).  
ITIL® / ISO 20000, 38500 COBIT / ISO 27000, 22301 MOPROSOFT / ISO 29110  
SCRUM, KANBAN, XP, LEAN TSP / PSP.  
DEVOPS, Management 3.0, Agile.

## BENEFITS

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Increase in operational efficiency with the optimization of your processes.



Increase in the speed of delivery of functional software.



Requirements with better adherence to business expectations.



Increase in the quality of the product, service and activities of each collaborator under an agile scheme.



Reduction of operating costs, when using agile methods.



Reduction of unincorporated technology based on innovation in processes.



Compliance with the objectives and requirements of the organization.



Reduction of information loss.



Lower Time to Market.



Reduction of waste in the value chain.